Web X Development

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In-Store and On-Site Services:

Diagnostics:	Diagnose a PC or parts to find the problem	**$50**
Malware: Virus and Spyware Removal and Cleanup	Includes Diagnostics, installation of Windows critical updates, and OS installation if needed	**$179**
Hard Drive Cloning:	Clone a hard drive to another	**$50**
Data Backup:	Backup/Transfer select files to another hard drive	**$60**
Data Backup to optical:	Backup data to CD/DVD, per optical disk (in addition to backup)	**$15**
Data Import and Setup:	Specific files, e-mail, favorites, cookies (in addition to backup)	**$40**
Data Recovery:	Successful/Failed	**$150/$75**
Windows Installation/Repair	Includes Drivers & Windows Updates	**$110**
Update Windows:	Download and Install Windows Updates and Service Packs	**$30**
Driver Download & Installation:	Per Driver	**$30**
Software Installation:	Per application	**$30**
Memory Installation:	Includes testing	**$30**
CPU Installation:	CPU and/or CPU Fan installation	**$30**
Power Supply Replacement:	Case power supply replacement	**$30**
Drive Installation: fee is <u>per drive</u>	Floppy, CD-ROM , Hard Drive (No O/S), CD-RW, DVD-R, DVD-RW	**$30**
Card Installation: fee is <u>per card</u>	Modem/Sound/Video/Network	**$30**
Drive installation in an Enclosure:	Includes installation and formatting	**$20**
Motherboard Installation: No extra charge for CPU, memory, video card that are also being installed	Motherboard replacement (No configuration) Motherboard replacement, including configuration/setup	**$60** **$100**
PC Assembly:	(Hardware only, no software or O/S work)	**$60**
Insurance Damage Assessment:	Can only be performed in-store	**$90**
In Store Rush Fee:	Priority service	**$50**
In Store Desktop Labor Rates:	Charged per 20 minute increments	**$75/hr**

On-Site Specific Services:

On-Site Fee:	**This fee is a mandatory charge for all on-site PC work**	**$79**
PC Installation:	Physically set up a PC	**$50**
Router Installation:	Includes configuration of up to 3 PCs	**$60**
New DSL Installation:	Includes simple cabling and up to 1 hour of labor	**$70**
Wireless Network Installation:	Includes up to 2 PCs	**$60**
Setup of simple Backup Solution:	Includes 30 minutes of training	**$120**
Network Printer Setup:	Per printer per PC	**$25**
On-Site Rush Fee	4 hour response	**$100**
On-Site Labor Rates:	Charged per 30 minute increments	**$90/hr**

IMPORTANT: Flat non-hourly fees reflect typical installations or work, with no complications or special circumstances; please be aware that extra charges may apply at an hourly charge.